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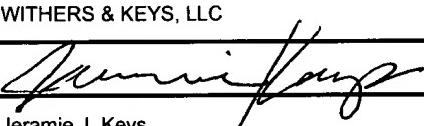
TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Application Number Filing Date First Named Inventor Art Unit Examiner Name	09/746,508 December 26, 2000 Willis et al. 3627 JA. Kramer
Total Number of Pages in This Submission	6
	Attorney Docket Number
20009.0001US01 (BS99-184)	

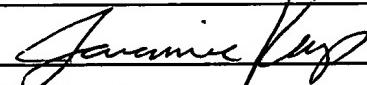
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Firm Name	WITHERS & KEYS, LLC		
Signature			
Printed name	Jeramie J. Keys		
Date	July 12, 2005	Reg. No.	42,724

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N 09/746,508

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Willis Examiner: Kramer
Serial No.: 09/746,508 Group Art Unit: 3627
Filed: December 26, 2000 Docket No.: 20009.0001US01

(BS99-184)

Title: TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED CLAIMS PROCESSING

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By: Jeramie J. Keys
Name: Jeramie J. Keys

AFTER FINAL RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Final Office Action mailed on May 12, 2005. Remarks begin on page 2.